

Client call report for:

# Jenny's Flower Emporium



Period:

01/03/2023 - 30/03/2023

Count	Date	Number	Call Start	Answered	Call End	WrapUp	Time Start	Time End	Duration
1	26/03/2023	01127130876	10:40:48	0	10:46:26	10:46:39	0	10:46:26	00:00:10
2	26/03/2023	01659107923	10:41:01	0	10:50:29	10:50:49	0	10:50:29	00:00:10
3	26/03/2023	01451104086	10:41:09	0	10:43:33	10:43:52	0	10:43:33	00:00:10
4	27/03/2023	01819131440	10:40:45	0	10:45:41	10:45:54	0	10:45:41	00:00:10
5	27/03/2023	01180184936	10:40:51	0	10:45:04	10:45:09	0	10:45:04	00:00:10
6	27/03/2023	01958171820	10:40:52	0	10:54:23	10:54:32	0	10:54:23	00:00:10
7	27/03/2023	01718119854	13:04:32	13:04:32	13:05:29	13:05:44	13:04:32	13:05:29	00:00:57
8	27/03/2023	01572151702	13:04:46	13:04:46	13:23:15	13:23:31	13:04:46	13:23:15	00:18:29
9	27/03/2023	01620148632	13:04:46	13:04:46	13:05:00	13:05:04	13:04:46	13:05:00	00:00:14
10	27/03/2023	01358153933	13:05:03	13:05:03	13:09:53	13:10:09	13:05:03	13:09:53	00:04:50
11	27/03/2023	01809187704	13:23:45	13:23:45	13:41:12	13:41:20	13:23:45	13:41:12	00:17:27
12	28/03/2023	01381105272	10:40:50	0	10:49:26	10:49:43	0	10:49:26	00:00:10
13	28/03/2023	01631165742	10:41:21	0	10:58:14	10:58:30	0	10:58:14	00:00:10
14	28/03/2023	01849137361	13:04:33	13:04:33	13:09:20	13:09:20	13:04:33	13:09:20	00:04:47
15	28/03/2023	01889194917	13:04:33	13:04:33	13:07:07	13:07:07	13:04:33	13:07:07	00:02:34
16	28/03/2023	01399123154	13:04:43	13:04:43	13:06:58	13:07:17	13:04:43	13:06:58	00:02:14
17	28/03/2023	01810115904	13:04:56	13:04:56	13:18:17	13:18:33	13:04:56	13:18:17	00:13:21
18	28/03/2023	01406149067	13:05:11	13:05:11	13:24:11	13:24:11	13:05:11	13:24:11	00:19:00
19	28/03/2023	01109129610	13:05:12	13:05:12	13:07:07	13:07:23	13:05:12	13:07:07	00:01:56
20	28/03/2023	01830184738	13:24:05	13:24:05	13:33:49	13:33:57	13:24:05	13:33:49	00:09:44
21	29/03/2023	01699192733	10:41:10	0	10:54:54	10:55:06	0	10:54:54	00:00:10
22	29/03/2023	01072187797	13:05:07	13:05:07	13:20:41	13:20:52	13:05:07	13:20:41	00:15:35
23	29/03/2023	01009139553	13:05:09	13:05:09	13:15:31	13:15:35	13:05:09	13:15:31	00:10:22
24	29/03/2023	01406150494	13:05:15	13:05:15	13:06:17	13:06:33	13:05:15	13:06:17	00:01:01
25	29/03/2023	0208 2298787	13:23:28	13:23:28	13:31:22	13:31:41	13:23:28	13:31:22	00:07:54
26	29/03/2023	01407135954	13:23:35	13:23:35	13:33:36	13:33:53	13:23:35	13:33:36	00:10:01
27	30/03/2023	01454132994	10:40:47	0	10:59:07	10:59:27	0	10:59:07	00:00:10
28	30/03/2023	01534158023	10:40:48	0	10:45:54	10:46:07	0	10:45:54	00:00:10
29	30/03/2023	01246134559	10:40:50	0	11:00:19	11:00:36	0	11:00:19	00:00:10

30	30/03/2023	01311151777	10:40:52	0	10:45:23	10:45:25	0	10:45:23	00:00:10
31	30/03/2023	01865888777	10:41:04	0	10:57:29	10:57:48	0	10:57:29	00:00:10
32	30/03/2023	01988107411	10:41:15	0	10:56:28	10:56:33	0	10:56:28	00:00:10
33	30/03/2023	01284156026	13:04:30	13:04:30	13:19:17	13:19:32	13:04:30	13:19:17	00:14:46
34	30/03/2023	01273104223	13:04:39	13:04:39	13:05:28	13:05:46	13:04:39	13:05:28	00:00:49
35	30/03/2023	01630100057	13:04:49	13:04:49	13:20:13	13:20:29	13:04:49	13:20:13	00:15:24
36	30/03/2023	01679179121	13:04:56	13:04:56	13:18:47	13:18:47	13:04:56	13:18:47	00:13:51
37	30/03/2023	01025195682	13:23:56	13:23:56	13:39:10	13:39:12	13:23:56	13:39:10	00:15:14

Reported generated at 14:23:28 on 28/04/2023

Total Inbound Call Handling Duration: 179 (mins)

